

# Microsoft 365 Services & Insights

## Course Objective

This training program is prerequisite to become Microsoft Certified Administrator Associate / Enterprise Administrator Expert. You will be introduced to cloud fundamentals, Microsoft cloud services, Microsoft Azure and then differences between Microsoft 365 and Office 365. In-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of Enterprise Mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration. The course helps in learning how security, compliance, privacy, and trust are handled in Microsoft 365.

## Course Curriculum

### Module 1: Cloud Concepts

- Principles of cloud computing
- Microsoft cloud services
- Migrating to cloud services

### Module 2: Core Microsoft 365 Services

- Microsoft 365 core services
- Microsoft on-premise services and Microsoft 365 cloud services
- Unified endpoint management in Microsoft 365
- Teamwork in Microsoft 365

### Module 3: Security, Compliance, Privacy and Trust in Microsoft 365

- Organizational Security Fundamentals
- Security features in Microsoft 365
- Identity and Access Management
- Device and data protection in Microsoft 365
- Compliance in Microsoft 365

### Module 4: Microsoft 365 pricing and support

- Microsoft 365 Subscriptions, licenses, and billing
- Support in Microsoft 365

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